**SAYON BANERJEE**

**Phone**: 09748973958 / **E-Mail:** [s](mailto:sayonb87@gmail.com)bobo848@gmail.com

**Achievement-driven professional targeting assignments in Supply Chain Management & Logistics / Back-end Operations with an organisation of repute**

|  |
| --- |
| **Profile Summary** |

* Offering over **3** years of experience in **Supply Chain Management & Logistics**
* Expertise in formulating the sourcing plans / strategies and vendor identification / development with focus on strengthening effectiveness
* Skilled in dealing with the activities like demand planning, forecasting, demand fulfilment and inventory management
* Hands-on experience in directing overall functions of Materials Management entailing Vendor Development, Logistics and so on
* Proven track record in implementing time & cost saving measures to achieve substantial reduction in terms of transport solutions and clearances
* Possess understanding and knowledge of industry related issues in transportation, supply chain management, warehousing and use of technology in logistics
* Pleasing youthful personality with a zest for life and enthusiasm

**Key Skills**

**~ Supply Chain Management ~ Logistics Operations ~ Inventory Management**

**~ Contract Negotiation ~ Transportation**

**~ Client Relationship Management ~ Coordination**

**Work Experience**

**Since Mar’15 with FEDEX Ltd., Location as Executive (Hub Service Agent)**

**Jan’14 – Feb’15 with Om Logistics Limited, Location as Operations Executive**

**Key Result Areas:**

* Taking adequate measures to monitor and analysing the performance of transporters, processing & packaging units pertaining to cost, quality and delivery norms
* Administrating operations across various modes of transportation such as sea, air, and land and troubleshooting all issues relating to connecting shipments, transhipments and timely deliveries of consignments
* Emerging innovative solution for road permit management, generating dockets
* Designing necessary MIS reports as needed by management
* Coordinating & following up with customer for timely movement of the shipment and requisite processing of the shipment as per customer instructions
* Coordinating with other touching hubs regarding availability of vehicles for connection of shipments, processing the inbound load factor
* Coordinating with other departments via phone/email regarding connection of shipments
* Verifying stock of Hub & connection of stock with destination
* Monitoring the formalities related to release of loaded & unloaded vehicles & tracking of movement of vehicles

**Highlights:**

* Improved customer service levels across key accounts by reducing out of stocks, days of stock and meeting customer-specified delivery requirements
* Played an active role during adverse situation of company which led to customer satisfaction and generating profit for the company
* Managed daily shipments to customer as per company’s quality standards and maintained accuracy and integrity of all logistics information which led to an increase in customer satisfaction levels

**Education**

* PGDM in Marketing from Regional College of Management, Autonomous, Bhubaneswar in 2014
* Engineering in Information Technology from Durgapur Institute of Advanced Technology and Management, Durgapur in 2010
* 12th from Delhi Public School in 2006
* 10th from Delhi Public School in 2004

**Academic Projects**

**During B.Tech.**

**Title:** Online Teleshopping System (Minor)

**Objective:** To develop software for safe and effective shopping

**Role:**  Successfully completed the Entity Relationship Diagram for this project

**Title:** Online Book Store (Major)

**Objective:** To develop software for safe and effective purchasing of books

**During PGDM**

**Title:** In Depth Study of Activities of Balmer Lawrie Ltd.

**Objective:** To grasp in-depth activities of Logistics & Material Managing

**Role:** Executed the research on new technology implemented in the company

**Personal Details**

**Date of Birth:** 27th March 1988

**Languages Known:** English, Hindi and Bengali

**Mailing Address:** 456, Kalikapur Road, 2nd floor, Pelican Nest, Kolkata, Pin- 700099, West Bengal